



ALABAMA BANKERS ASSOCIATION

## **Manager & Supervisor Bootcamp**

**April 4-5, 2023**

Day 1 Registration begins at 8:00am

Business Session 8:30 am – 3:00 pm

Lunch Break: 11:30am-12:30 pm

Day 2: Business Session 8:30 am-3:00pm

Lunch Break: 11:30am-12:30 pm

Fees: \$745 per Member

\$1,190 per Non-Member

Location: Marriott on 280 Birmingham

3590 Grandview Parkway, Birmingham, AL 35243

[Click HERE to Book Hotel Reservation for the Manager & Supervisor Bootcamp](#)

Speaker: Vicki Kraai

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### **About the Program**

You don't master the art of supervision through luck; you master it with training, experience, self-learning, and applying best practices. As a manager or supervisor, you must have the attitude, aptitude, skill-set, confidence, persistence, and commitment to excel in this multi-tasking, challenging role. This engaging two-day training will help take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job. Explore the coaching skills that lay out your plan for success as a highly effective supervisor in this results-oriented workshop!

### **Who should attend?**

Calling all supervisors and branch managers! Whether you are new or seasoned in your role, you will find this training invigorating and motivating! You will learn how to manage crucial conversations and challenging situations. You will practice a coaching approach that encourages your staff to be engaged and accountable. This is a bootcamp that you don't want to miss!

### **Topics include:**

- **Excelling at Leading, Supervising & Coaching**
- **Equipping yourself to build a productive team**
- **Creating a collaborating work environment – group discussion**
- **Learning about yourself and learning how to deal with difficult situations**

### **About the Speaker**

Vicki Kraai is CEO of InterAction Training, a company focused on professional development training and education. Vicki's 25+ years of experience started at the family bank in rural Nebraska, serving as a bank teller and eventually becoming CEO. Vicki's many years of banking include credit card lending experience where she was a member of the management team that launched the Cabela's credit card program. She has a passion for developing leaders for success in the financial services industry. Program attendees value Vicki's highly engaging "been there, done that" approach to all facets of her training and speaking engagements.

For more information, contact Elizabeth Bailey, vice president of professional development at (251) 510-3593 or email [ebailey@alabama.bank](mailto:ebailey@alabama.bank)

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